The date your utility bill is generated and its due date are changing.

Beginning with the August 2012 billing, utility consumption will be measured from the first day through the last day of each month. All meters will be read on the last day of the month instead of on the 24th day. The changes are a result of matching the terms used by the City's wholesale power suppliers in billing our utility.

With this change the Utility Bills will now be generated and mailed on the 7th of each month. Payments will now be due by the 22nd to avoid penalty. Customer accounts will be subject to disconnect if payments are not received by the 2nd of the following month.

The change will be implemented over a 3 month period. During this period customers can expect to see an extra 2 days of consumption on each of their monthly utility billings. After this implementation period, customers will be billed for consumption equal to the number of days in that calendar month.

All customer accounts with automatic drafting instructions will now see their bank accounts charged on the 22nd of each month. We apologize for any inconveniences these changes may cause. If you have any questions, do not hesitate to contact a customer service representative at (830) 997-7521.

Meters Read	End of Month
Utility Bills Generated and Mailed	7th day of each month
Due Date	22nd day of each month
Payments by Automatic Draft	22nd day of each month
Disconnect for Nonpayment	2nd day of the following month